

With the PCC EHR 10.5 release, we are pleased to announce the new [Real-Time Claim Status Inquiry \(RTCSI\) functionality and workflow!](#) **RTCSI** allows billers to check the status of claims on-demand from within the **Insurance Balances - Unpaid Encounters** tool for a growing list of supported payors. The payor status responses, usually received within seconds, follow HIPAA-standard data format and content requirements, thereby providing consistent and uniform messaging and presentation. PCC's RTCSI feature is provided at no additional cost to you– it's all part of PCC's comprehensive service plan.

PCC's RTCSI pilot program provides support for the following payors, with many more to follow. Please stay tuned for more details!

- Aetna (60054)
- Allegiance Benefit Plan Management Incorporated (81040)
- Amerihealth Caritas North Carolina (81671)
- Anthem BC California (47198)
- Blue Cross Blue Shield of Alabama (SB510)
- Blue Cross Blue Shield of Kansas (47163)
- Blue Cross Blue Shield of Michigan (00710)
- Blue Cross Blue Shield of North Carolina (NCBCBS)
- Blue Cross Blue Shield of Ohio (00834)
- Blue Cross Blue Shield of Texas (84980)
- Blue Cross Blue Shield of Virginia (00423)
- Blue Shield of California (94036)
- Blue Shield of New Jersey (22099)
- Centene - Multiple Payers (68069)
- Cigna (62308)
- Healthy Blue North Carolina (00602)
- Medicaid North Carolina (NCCAID)
- Meritain Health (41124)
- Oxford Health Plans, Inc. (06111)
- Tricare East (99727)
- UMR (39026)
- United Healthcare (87726)
- UnitedHealthcare Community Plan / New Jersey Medicaid (86047)
- WellCare Health Plans (14163)

- Wellpoint (WLPNT)